

Income Maximisation

We help people as they claim or move on to Universal Credit.

We will work with people to make or maintain a claim and to be sure that income from all possible sources is identified as well as supporting budgeting.

The help offered will include checking benefit entitlements, applying for benefits, looking at personal budgets and finding ways of saving money or spending less on essential services such as fuel bills.

This help is funded by Stour Valley Poole Partnership and Westwey. The project is run by Citizens Advice in Dorset.

Further help

Additional help can be given through referral to other local Citizens Advice offices for further help, for example debt advice, benefit mandatory reconsiderations and appeals, and energy efficiency measures.



Citizens Advice in Dorset
The charity for our community



Free, confidential advice. Whoever you are.

We help people overcome their problems and campaign on big issues when their voices need to be heard.

We value diversity, champion equality, and challenge discrimination and harassment. We're here for everyone.

Contact details for Bridport Library:

Drop-in session is available every Tuesday

10 am -12 noon at Bridport Library,
South Street DT6 3NY

Or contact:
Bridport & District Citizens Advice

Monday – Friday 10.00 am – 3.00 pm

Email: advice@bridport-cab.org.uk

citizensadvice.org.uk



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Citizens Advice is an operating name of The National Association of Citizens Advice Bureaux. Registered charity number 279057.

Income Maximisation

Are you claiming Universal Credit or need help making a claim?



**citizens
advice**

How to arrange to see someone:

Referrals can be through the Stour Valley and Poole Partnership, Westwey Partnership, Local Citizens Advice offices and Dorset Adviceline.

The Stour Valley and Poole Partnership administers council tax and benefits for Christchurch Borough Council, East Dorset District Council and North Dorset District Council.

How to contact your Revenues and Benefits office at your local council:
Email: svpp@poole.gov.uk
Phone: 0345 034 4569

The Westwey Partnership administers council tax and benefits for Purbeck District Council, West Dorset District Council and Weymouth and Portland Borough Council.
Email: revenues@westwey.gov.uk
Phone:

Purbeck: 01929 557357
West Dorset: 01305 211970
Weymouth and Portland: 01305 211970

Outreach Venues

The Westwey Partnership:

Bridport Library, Dorchester Library, Littlemoor Library, Portland Tophill Library, Sherborne Library, Swanage Library, Upton Town Council offices, Weymouth Library

The Stour Valley and Poole Partnership:

Blandford-Treads Building, Hopscotch Preschool at Heatherlands Ferndown, Poole Job Centre Plus

And at our local Citizens Advice offices



Information you need to start a Universal Credit Claim

If you want to make a claim for Universal Credit you will need the following information for you and your partner:

- > your postcode
- > your NI number
- > bank account details
- > rent or mortgage details
 - > how much you pay
 - > landlord/mortgage address and tel number
- > details of any savings you have
- > details of capital
- > details of any other income
- > details of how much you earn
- > how much you pay for childcare



What you can expect from us

Local Citizens Advice offer advice from many locations in Dorset.

You can get advice in person, by phone or through the internet.

To talk to someone on the phone call:

Dorset Adviceline on:

03444 111 444

Monday to Friday 10am to 4pm

To email:

incomemax@dsnd.org.uk

or

You can get advice to help yourself, or to find a local Citizens Advice office here:

www.citizensadvice.org.uk

